DIVISION OF FAMILY AND ECONOMIC SECURITY BUREAU OF WORKING FAMILIES EMPLOYMENT PROGRAMS BUSINESS AREA

SFY 17 INFORMATION TECHNOLOGY PROJECTS & ENHANCEMENTS

- 1. 48 month time limit. In addition to automating the change from a W-2 60-month lifetime limit to a 48-month lifetime limit, this project will move the time limit tracking for W-2 participants from the mainframe to a web-based application.
- W-2 Intake driver flow enhancements for FEPs. This project will eliminate the need for FEPs to navigate through irrelevant pages in CWW when applicants fail to show up for intake appointments.
- 3. Tracking data regarding the number of participants undergoing drug screening, testing and treatment to support the weekly report to the Governor's office. This project will allow agencies to electronically report the number of participants screened for the use of drugs, the result of the screening, if indicated the referral to testing, the testing result, if indicated the referral to treatment and the successful participation and completion of treatment. Contractors currently report this information through survey software.
- 4. Refusal to Participate. This project will automate the policy to make participants ineligible for W-2 for three months for refusing to participate in W-2 activities.
- 5. CARES redesign to better track subsidized employment and the capitated payments for milestone achievements. This project will rebuild the Transform Milwaukee Jobs (TMJ) Payments Batch System. Rebuilding the TMJ data mart is a long term system update that will allow TMJ and Transitional Jobs (TJ) contract periods to be customizable to each agency awarded contracts.
- 6. Trial Employment Match Program (TEMP) final phase worker alerts. The first two phases of this project were completed under SLA 16. This final phase will automate the triggering of CARES worker alerts to assist the Financial Employment Planners (FEP) in tracking the 6-month time limited TEMP placement.
- 7. Functionality in ACCESS to provide participants the ability to view W-2 specific account information electronically similar to the information they can view as FoodShare (FS), Medicaid (MA) or Child Care (CC) clients. Last year, W-2 joined FS, MA, and CC in allowing most W-2 participants to request electronic notices and to allow participants access to view notices that have been sent via postal mail. This automation will allow applicants and participants to view W-2 information using the Check My Benefits feature in ACCESS.
- 8. 2017 Contract Changes. This project would automate any changes made in the 2017 contracts.